

DHL EXPRESS DEMAND SURCHARGE

Dear Valued Customer,

To ensure operational continuity during a period of high demand, DHL will be activating a Demand Surcharge (formerly known as Peak Season Surcharge) effective **October 1**st **2025 until February 16**th **2026.**

Charges apply in GBP per kg (billing weight), based on the shipment's origin and destination. Fuel Surcharge applies.

The charge amounts and application dates may change during the demand period. The demand period is determined by DHL. Any change will be subject to prior notice.

Charge amounts effective October 1st 2025:

| Destinations | | | | | | | |
|------------------------------|--------|-------|---------|--------|----------|------------------------------|----------------------|
| Origins ↓ | China, | Asia | Oceania | Europe | Americas | Middle East, North Africa | Rest of the World |
| Hong Kong SAR, China | | | | | | | |
| China, | £0.10 | £0.10 | £0.30 | £1.70 | £1.40 | £1.20 | £0.70 |
| Hong Kong SAR, China | | | | | | | |
| South Asia | £0.10 | £0.10 | £0.30 | £0.90 | £1.20 | £0.40 | £0.70 |
| Rest of Asia | £0.10 | £0.10 | £0.30 | £0.90 | £1.20 | £0.70 | £0.70 |
| Europe | £0.00 | £0.00 | £0.30 | £0.30 | £0.40 | £0.00 | £0.70 |
| Americas | £0.00 | £0.00 | £0.20 | £0.00 | £0.30 | £0.00 | £0.70 |
| Middle East, North Africa | £0.00 | £0.00 | £0.30 | £0.70 | £0.90 | £0.10 | £0.70 |
| Rest of the World | £0.70 | £0.70 | £0.70 | £0.70 | £0.70 | £0.70 | £0.70 |

Kind Regards

The JMA Team